To: AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast Dental Network

Date: May 15, 2019

Subject: Updates to the current benefit limit exception process (BLE)

AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast (the Plan) would like to let you know about an upcoming change when submitting a dental benefit limit exception (BLE) request.

Effective July 1, 2019, the standard 2012 American Dental Association (ADA) claim form that accompanies the BLE form must include a diagnosis code. ICD-10 code, Z98.818 should be entered in box 34a of the ADA claim form. The use of a diagnosis code will provide an opportunity to submit your requests electronically and will allow for a more timely response.

The diagnosis code must be included on the claim form associated with an approved BLE request form and all other current requirements associated with the BLE process including physician documentation will continue to apply.

There will be a 90 day transition period for your office to implement the use of the diagnosis code. BLE requests that do not contain the diagnosis code Z98.818 will continue to be processed during the 90 day transition period. Therefore, September 30, 2019, all requests submitted without the diagnosis code Z98.818 will be denied.

Thank you for your participation in the Plan’s dental provider network and your continued care for our members.

If you have any questions regarding this notification please contact your Dental Account Executive, contact information found at www.amerihealthcaritaspa.com or www.amerihealthcaritasnortheast.com → Providers → Resources → Fraud, Waste, and Abuse.

Sincerely,

Larry Paul, DDS
Vice President, Dental

Ethics and Compliance Hotline (for reporting fraud, waste, and abuse): 1-866-833-9718, 24 hours a day, seven days a week. Secure and confidential. You may remain anonymous.