

## **Eligibility Verification Information**

It is imperative to check member's eligibility **every** visit. This may be accomplished in the following ways:

1. **NAVINET**

Internet address is <https://navinet.navimedix.com/Main.asp>  
complete the sign in fields (username and password)

2. **PROMISe Online**

Internet address is <http://promise.dpw.state.pa.us/> and click on  
PROMISe Online

3. **EVS Software**

MA HIPAA-Compliant PROMISe Ready Software is available  
free-of-charge by downloading from the OMAP PROMISe  
website at: <http://www.dpw.state.pa.us/omap/> **Select Provider  
Information from the available links and then select Eligibility  
Verification Information.**

To order on CD-ROM, call 717-975-4100--there will be a \$19.95 shipping & handling charge.

4. **POS Card Swipe Devices**

Consult DPW website (<http://www.dpw.state.pa.us/>) for  
approved PROMISe compliant POS boxes under Approved  
270/271 Eligibility Software and Service Vendors. Please contact  
these vendors for pricing and availability.

5. **PA State** Medical Assistance EVS Telephone Line  
**800-766-5387** (Must use new 13-digit provider number.)

6. ACP Provider Services Eligibility Hotline  
**800-521-6007** 24 hours/7 days