

Reminder: Providers may not charge AmeriHealth Caritas Pennsylvania Members for Medicaid-covered service

This notice is to serve as a reminder that providers may not charge AmeriHealth Caritas Pennsylvania members for the delivery of a Medicaid-covered service. This includes personal protective equipment (PPE).

PPE is used, consistent with guidance by the Centers for Disease Control and Prevention, as part of efforts to mitigate the spread of COVID-19. PPE is a supply and is part of the provider's overhead and cost of doing business. As such, providers may not charge Medical Assistance (MA) beneficiaries for any PPE that is used in connection with a dental service.

The MA fee for the service plus any required copayment is considered to be payment in full. Providers are prohibited from seeking or receiving any additional payment. Any provider who may have charged AmeriHealth Caritas Pennsylvania members for PPE must refund or credit the payment to them.

Thank you for your partnership and care of our members as we work together through this challenging health situation. If you have any questions, please contact your Dental Account Executive.