

**TO: AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast  
Dental Providers**

**DATE: June 18, 2018**

**SUBJECT: Fraud, Waste and Abuse**

Under the HealthChoices program, AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast (the Plan) receive state and federal funding for payment of services provided to our members. In accepting claims payment from the Plan, health care providers are receiving state and federal program funds, and are therefore subject to all applicable federal and/or state laws and regulations relating to this program. Violations of these laws and regulations may be considered fraud or abuse against the Medical Assistance program.

Some examples of provider fraud, waste or abuse include but are not limited to:

- Billing for services not rendered or not medically necessary.
- Submitting false information to obtain authorization to furnish services or items to Medicaid recipients.
- Prescribing items or referring services which are not medically necessary.
- Misrepresenting the services rendered.
- Submitting a claim for provider services on behalf of an individual that is unlicensed, or has been excluded from participation in the Medicare and Medicaid programs.
- Retaining Medicaid funds that were improperly paid.
- Billing Medicaid recipients for covered services.
- Failure to perform services required under a capitated contractual arrangement.

If you, your employees or any entity with which you contract to provide health care services on behalf of Plan beneficiaries, become concerned about or identifies potential fraud, waste or abuse, please contact us by:

- Calling the toll-free MA Provider Compliance Hotline at **1-866-833-9718**;
- E-mailing to [fraudtip@amerihealthcaritas.com](mailto:fraudtip@amerihealthcaritas.com); or,
- Mailing a written statement to:  
Special Investigations Unit: AmeriHealth Caritas Pennsylvania/AmeriHealth Caritas Northeast  
200 Stevens Drive  
Philadelphia, PA, 19113

To report suspected fraud, waste or abuse to the Commonwealth:

- Phone: **1-844-DHS-TIPS or 1-844-347-8477**
- Fax: **1-717-214-1200**, Attn: OMAP Provider
- Online: [www.dhs.pa.gov](http://www.dhs.pa.gov)
- Mail: Bureau of Program Integrity, OMAP Provider Compliance Hotline  
P.O. Box 2675  
Harrisburg, PA 17105-2675

For more information and resources about fraud, waste and abuse or to complete your mandatory provider training, go to [www.amerihealthcaritaspa.com](http://www.amerihealthcaritaspa.com) or [www.amerihealthcaritasnortheast.com](http://www.amerihealthcaritasnortheast.com) → Providers → Resources → Fraud, waste, abuse.

If you have any questions about this communication, contact your dental provider account executive.