

AmeriHealth Caritas Pennsylvania's Bright Start maternity program is comprised of a team of associates who are dedicated to ensuring members receive early and regular prenatal care that will result in healthy birth outcomes.

# **Program components**

## **Care Managers**

RNs who telephonically support members through every step of their pregnancy by:

- Connecting member to maternity care specialists.
- Identifying and controlling risk factors.
- · Encouraging healthy prenatal behavior.
- Coordinating access to resources, such as behavioral health services, dental screenings, and federal or local support programs.

#### **Care Connectors**

- · Support the nursing team.
- Provide assistance with making and keeping appointments.
- Facilitate access to transportation for prenatal appointments.
- Complete social determinants of health (SDOH) assessments and referrals.

## **Community Health Navigators**

Health Navigators are health coordinators who work closely with our Bright Start Maternity team. They live and work within the community and meet our **pregnant** and **postpartum** members "where they are."

Community Health Navigators can:

- Assess the home environment.
- Complete social determinants of health (SDOH) assessments and referrals.
- Connect members to community resources.
- · Provide women's health education.
- Assist with prenatal and postpartum appointment scheduling.
- Assist with transportation coordination.





## Behavioral health/substance use disorder (SUD)

- Integrated Care Plan (ICP) for pregnant members with serious persistent mental illness.
- Healthy Homes for moms with SUD to establish highly coordinated care.

### **Community baby showers**

 An opportunity to provide information for new moms, perform health screenings, and provide prenatal and postnatal education.

## **Community partnerships**

• Partner with multiple community-based organizations (CBOs) that provide home visiting programs, beginning in the prenatal period.

## **Durable medical equipment/Pharmacy**

- · Blood pressure monitor
- · Breast pump
- · Compression stockings
- Maternity belt

#### **Food program**

• MANNA: "food as medicine" program for pregnant members with Type 1, Type 2, or gestational diabetes.

#### **Moms 2B program**

 Cell phone program to keep moderate to high-risk pregnant members connected and compliant with prenatal care plans.

#### **Postpartum visit coordination**

- Plan staff will ensure the postpartum visit is scheduled in either the provider's office or the member's home.
- Offers additional virtual opportunity to complete the postpartum visit.

Contact us at **1-877-364-6797** or visit our website at: www.amerihealthcaritaspa.com/provider/initiatives/brightstart/index.aspx

For all support services listed, please call Bright Start at 1-877-364-6797 or fax the completed Bright Start Support Services Referral Form to 1-866-755-9935.



#### www.amerihealthcaritaspa.com





# **Bright Start® Support Services Referral Form**





Name of person making referral:	Phone number:	Date:
Office/Provider submitting request:		
Expectant member's name:	Expectant member's date of birth:	
Member ID number:	Address:	
Phone number:	Alternate phone number:	
Expected date of delivery:	Estimated gestational age (EGA):	
Type of service requested:		
$\square$ Encourage healthy prenatal behavior		
$\square$ Home visiting program		
$\square$ Prenatal support		
☐ Postpartum support		