

**The updated 2024 AmeriHealth Caritas Pennsylvania (PA) Provider manual is now available online.**

May 21, 2024

AmeriHealth Caritas PA is pleased to announce the availability of the 2024 Provider Manual.

Examples of updates and changes include topics such as:

- Prior Authorization Lookup tool: Added “Prior Authorization through NaviNet” section.
- Sterilization and Hysterectomies: added that consent for can either be submitted electronically via Change Healthcare attachments (275 transactions) or mailed to appropriate address.
- Nursing Facility Covered Services: language added for days from the 31st day forward, the UM department will review Skilled Nursing Facility admissions based on medical necessity review.
- Radiology Services: updated National Imaging Associates, Inc. (NIA) to their new name, Evolent Specialty Services, Inc. (Evolent).
- Eye Care Benefits for Adults (21 Years of Age and Older): updated language to reflect updated vision benefit.
- Provider Network Management: added language clarifying the provider change form must be submitted at least 30 days prior to the effective date of the change.
- Additional Requirements of PCPs: added when a PCP is notified that a Member is transferring or selecting a new PCP, the PCP should forward the Member’s medical record to the new Primary Care network.
- Payment in Full: added additional language regarding providers treating a dually eligible recipient.
- Reporting and Preventing Fraud, Waste and Abuse (FWA): updated Special Investigations Unit address.
- Member Support through Community Based Care Management (CBCM) programs, Case Management (CM), and Community Health Workers (CHW): added new section.

Please note: Providers should carefully review the requirements related to the Member Appeals section.

**For the complete list of the 2024 manual updates and changes, and to access the manual in its entirety, visit the provider center at:**

**[www.amerhealthcaritaspa.com](http://www.amerhealthcaritaspa.com) → Provider → Resources → Provider manual.**