

To: AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas Pennsylvania (PA)
Community HealthChoices (CHC) Hospital Providers

Date: May 15, 2023

Subject: **Inpatient Delivery Notification and Inpatient Maternity Authorizations Reminder**

Summary: Hospital providers are reminded to adhere to accurate submission of authorization requests in the NantHealth | NaviNet provider portal for Inpatient (IP) Delivery Notification and Inpatient Maternity Authorizations as outlined in the NaviNet Medical Authorizations Participant Guide and FAQ.

Difference between IP Delivery Notification and IP Maternity Authorizations

- **IP Delivery Notification**

- IP Delivery Notification should be the Service Type used for all deliveries.
- This service type is used **only** when the Member/Participant has in fact delivered.
- When selecting the place of service, providers will be prompted to enter information related to the newborn prior to continuing the request for authorization.
- Delivery information can be completed at the same time with the benefit of no faxing, phone calls, or follow-up needed.
- A notification alert and approval is given at the time of submission, with no additional follow up required by the Provider.

- **IP Maternity Authorizations**

- Providers will utilize the IP Maternity Authorizations service type option **only** when the Member/Participant experiences pregnancy-related complications and requires hospitalization.
- This service type should not be used for deliveries.

NaviNet Medical Authorizations Participant Guide, FAQ, and additional resources can be accessed on the NaviNet Plan Central page or on our **websites**:

www.amerihealthcaritaspa.com → **Providers** → **Resources** → **NaviNet**

www.amerihealthcaritaspachc.com → **For Providers** → **Resources** → **NaviNet**

Questions

If you have questions about this communication, please contact your Provider Account Executive. Thank you for your participation in our network and your continued commitment to the care of our Members/Participants.