

How to Participate in the Condition Optimization Prospective Outreach Program Training dates added

Identify and schedule members:

- First, find eligible members in NaviNet by selecting **Practice Documents**, opening a member list, and filtering for the action indicator **Please Schedule Appointment**.
- Once eligible members are identified, contact eligible members to schedule an appointment. *Please note, a letter will also be mailed to eligible members encouraging them to call and schedule an appointment with your office.*

Complete scheduled visits and submit updates:

- As scheduled visits occur, review any chronic condition(s) indicated for the patient (our member) on the Complex Case Management worksheet in NaviNet. Determine if the condition(s) still exist(s).
- After the visit, please:
 - Complete a Complex Case Management worksheet in NaviNet.
 - Submit the medical record for the member visit by
 - Emailing to conditionoptimizationprogram@amerihealthcaritas.com; or,
 - Faxing to **1-215-863-5694**.
 - Submit a claim through your normal billing process and include:
 - All diagnosed chronic conditions.
 - **Code 99499 with a modifier 25 and a billed amount of \$150.00.**

Would you like more information? Join us for 1-hour webinar training sessions that will be conducted by the Risk Adjustment Department team. Refer to the schedule below for dates and times.

Date	Day	Time	Zoom link	Zoom details
October 29	Friday	9:00 a.m.	https://amerihealthcaritas.zoom.us/j/97076866535	Meeting ID: 970 7686 6535 Passcode: 482565 One tap mobile: 16468769923
November 9	Tuesday	12:00 p.m.	https://amerihealthcaritas.zoom.us/j/99073035831	Meeting ID: 990 7303 5831 Passcode: 423165 One tap mobile: 16468769923
November 10	Wednesday	9:00 a.m.	https://amerihealthcaritas.zoom.us/j/92594887878	Meeting ID: 925 9488 7878 Passcode: 525582 One tap mobile: 16468769923
December 1	Wednesday	1:00 p.m.	https://amerihealthcaritas.zoom.us/j/96892533547	Meeting ID: 968 9253 3547 Passcode: 119515 One tap mobile: 16468769923

Date	Day	Time	Zoom link	Zoom details
December 8	Wednesday	9:00 a.m.	https://amerihealthcaritas.zoom.us/j/94720359420	Meeting ID: 947 2035 9420 Passcode: 093242 One tap mobile: 16468769923
December 14	Tuesday	11:00 a.m.	https://amerihealthcaritas.zoom.us/j/94962668830	Meeting ID: 949 6266 8830 Passcode: 583488 One tap mobile: 16468769923

If you have any questions, or would like more information regarding this new program, please contact your Provider Account Executive.