



The updated 2021 AmeriHealth Caritas Pennsylvania Provider manual is now available online.

November 22, 2021

AmeriHealth Caritas Pennsylvania announces the availability of the 2021 Provider Manual.

Examples of updates and changes include topics such as:

- Updated Services requiring Prior Authorization and added information about the Prior Authorization look-up tool on the Provider website.
- Clarified Home Modifications not covered.
- Information regarding Home Accessibility DME coverage.
- Information regarding ONAF forms only being submitted through the Optum website.
- Medical Record Standards: added Plan evaluation of medical record standards and preventive health guidelines timeframes, and provider notification methods when changes to the standards.
- Program Integrity: revised language for clarity around the Plan's Program Integrity department and processes.
- Information about cultural competency trainings and resources available on our website, including LGBTQIA resources.

For the complete list of the 2021 manual updates and changes, and to access the manual in its entirety, visit the provider center at:

www.amerhealthcaritaspa.com → Provider → Resources → Provider manual.