AmeriHealth Caritas Pennsylvania

Coverage by AmeriHealth First.

2026 AmeriHealth Caritas Pennsylvania Dental Supplement Updates	Page
Provider Web Portal Registration & Introduction: added Next Gen Provider Portal Support contact information	7
Procedures Requiring Prior Authorization: updated language to include that claims will be subject to benefit frequency limitations and standard care guidelines	12-13
Retrospective Review: added path to www.amerihealthcaritaspa.com provider website to access the dental policy 152.100 for a detailed list of services requiring Authorization	14
The Exception Process: New section added	15-16
Dentist Appeal and Dispute Procedures: Added Member Appeals Department address	22-23
Corrected Claims: added Providers may make corrections to incorrectly submitted claims up to 365 days from the day of DentaQuest's receipt of the claim requiring correction	27
Corrected Claims: added bullet point instructing Providers to not resubmit all services lines on a corrected claim and only to resubmit for the service line requiring correction	27
Electronic Claim Submission Utilizing DentaQuest's Provider Portal: updated instructions about how to submit claims via the DentaQuest Provider Portal	28
Recommendations for Pediatric Oral Health Assessment, Preventive Services, and Anticipatory Guidance/Counseling: Added website path to view the most recent Pediatric Dental Periodicity Schedule	29
Dental Services Requiring Prior Authorization or Retrospective Review and Dental Benefit Grid: removed all Procedure codes and eligibility criteria from dental supplement and added path to www.amerihealthcaritaspa.com provider website to access the dental policy 152.101 with a list of services that require prior authorization or retrospective review along with clinical criteria and documentation requirements	30