

AmeriHealth Caritas Pennsylvania (PA) and AmeriHealth Caritas PA Community HealthChoices (CHC) are pleased to announce that the 2026 Medical Provider Claims Filing Instructions are now available online.

Some important updates:

- Updated Optum/Change Healthcare contact info: 1-800-527-8133
- Corrected segment information for Field 18 on CMS-1500 Form from DPT01 to DTP01
- Updated AmeriHealth Caritas PA CHC Clinical Provider Appeals Department address

You can access the 2026 Medical Provider Claims Filing Instructions on our websites at:

<http://www.amerhealthcaritaspa.com> → Providers → Billing → Claims filing instructions

<http://www.amerhealthcaritaschc.com> → For Providers → Claims and billing → Claims filing instructions for medical providers.

If you have questions about this notice, please contact Provider Services at **1-800-521-6007** or your Provider Account Executive.

April 28, 2026