



Orthodontic Continuation of Care

The Orthodontic Continuation of Care (OCOC) process is for AmeriHealth Caritas Pennsylvania (PA) members who meet the following criteria:

- Banded and receiving active comprehensive orthodontic care **and**
- changing while in mid-treatment from one orthodontic provider to another or
- moving from another Managed Care Organization (MCO) to AmeriHealth Caritas PA or
- were private pay, commercially insured, or coming from another state's Medicaid program.

Submission Process

1. Submit OCOC requests to:
AmeriHealth Caritas PA
Continuation of Care
PO Box 1243
Milwaukee, WI 53201
2. Include the following documentation:
 - ✓ 2019 ADA form marked "Continuation of Care Request"
 - ✓ A copy of the original approval
 - ✓ The initial banding date
 - ✓ History of treatment: How many D8670s were completed on the case?
 - ✓ Were D8670 payments received monthly or quarterly?
 - ✓ How many D8670s are remaining on the case?

Important note: Members who are not banded must be evaluated under the current Orthodontic guidelines for Pennsylvania Medicaid approval. Please follow process below:

- A new authorization for D8080 with the ORIGINAL records will need to be submitted to the normal authorization submission address.
- Submit any non-consumed Comprehensive Orthodontic (D8080) authorization approval, if applicable
- Requests can be submitted via the web portal (<https://pwp.sciondental.com/PWP/Landing>), electronic submission via clearinghouse or paper submission at:

AmeriHealth Caritas PA – Authorizations
PO Box 654
Milwaukee, WI 53201