

June 2019

For all providers

2019 Claims Filing Instructions now available online

AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast (the Plan) are pleased to announce that the 2019 Claims Filing Instructions are now available online.

Some important updates:

- Updated EDI loop and segment instructions where appropriate.
- Defined adjusted claims and claims disputes.
- Added information regarding appending appropriate modifiers — added a modifier 25 or 59 guide to the claims section of the website.
- Updated guidance on claims submission for prenatal TPL: Submit claims to third-party resource prior to submitting a claim for prenatal services to the Plan.
- Added information regarding dual Medicare/Medicaid claim submission.

To access the 2019 Claims Filing Instructions, visit the provider center at www.amerihealthcaritaspa.com or www.amerihealthcaritasnortheast.com → **Providers** → **Billing** → **Claims filing guide**.



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2019 Claims Filing Instructions
now available online

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If you suspect it, report it. Help us
fight fraud, waste, and abuse.

Our mission

We help people:

Get care.

Stay well.

Build healthy communities.

We have a special concern for
those who are poor.

Any questions regarding this communication should be directed to your provider Account Executive. Contact information is available at www.amerihealthcaritaspa.com or www.amerihealthcaritasnortheast.com → **Providers** → **Communications** → **Account executives**.

You can also call Provider Services:
AmeriHealth Caritas Pennsylvania
1-800-521-6007

AmeriHealth Caritas Northeast
1-888-208-7370

**For practitioners and facilities
that perform surgery****Multiple surgical reduction
payment**

We would like to remind our network providers and facilities of the Plan's billing requirements. The Plan adheres to the following payment procedures:

- When two or more surgical inpatient or outpatient procedures are performed by the same practitioner on the same day, the practitioner will be reimbursed at 100 percent for the highest allowable payment for one procedure and 25 percent for the second-highest paying procedure, with no payment for additional procedures — including add-on codes.
- When two or more surgical inpatient or outpatient procedures are performed at the same facility on the same day, the facility will be reimbursed at 100 percent for the highest allowable payment for one procedure, with no payments made for additional procedures.
- When two or more surgical procedures are performed and anesthesia is provided by the same anesthesiologist during the **same period of hospitalization**, the anesthesiologist will be reimbursed at 100 percent for the highest allowable payment for one procedure and 25 percent for the second-highest paying procedure, with no payment for additional procedures.
- Providers are directed to bill all anesthesia services performed by the same anesthesiologist during the same period of hospitalization on a single professional claim submission for anesthesia services. Providers are also instructed to list the anesthesia service with the highest fee on the first claim line and the anesthesia service with the next highest fee on the second claim line, etc. No payment will be made for additional anesthesia procedures provided during that surgical event, with the exception of codes 01967, 01968, and 01969.
 - If 01967 is submitted alone, it will reimburse at 100 percent of the rate.*
 - If 01968 is submitted with 01967, both codes will reimburse at 100 percent of the rate.
 - If 01967 is submitted with 01969, both codes will reimburse at 100 percent of the rate.



*Submitting a claim is not a guarantee of payment. Claims are subject to all the edits and requirements outlined in the AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast Provider Manual.



For all providers

Update: formulary changes

Effective July 15, 2019, all needles, pen needles, and syringes other than BD® products will be removed from the Plan's drug formulary.

Members currently receiving any of the products listed below may require a new prescription for an alternative product before September 16, 2019. Members for whom it is not medically advisable to change therapy will require prior authorization to continue to receive coverage for the formulary changed products.

Formulary Removals

Products	Alternative products
Needles, pen needles, or syringes other than BD products	BD needles, pen needles, or syringes

Additional prior authorization criteria may apply. Please refer to the most recent drug formulary and prior authorization information available at:

www.amerhealthcaritaspa.com or www.amerhealthcaritasnortheast.com → Providers → Resources → Pharmacy Services.

If you have any questions, please contact Pharmacy Services:

AmeriHealth Caritas Pennsylvania **1-866-610-2774**

AmeriHealth Caritas Northeast **1-888-208-1020**

For all providers

**If you suspect it, report it.
Help us fight fraud, waste, and abuse.**

- Call our toll-free Ethics and Compliance Hotline at **1-866-833-9718**.
- Email **fraudtip@amerihealthcaritas.com**.
- Mail a written statement to:
AmeriHealth Caritas Pennsylvania/AmeriHealth Caritas Northeast
Special Investigations Unit
200 Stevens Drive
Philadelphia, PA 19113

Information may be left anonymously.

Providers can also report suspected fraud, waste, and abuse by:

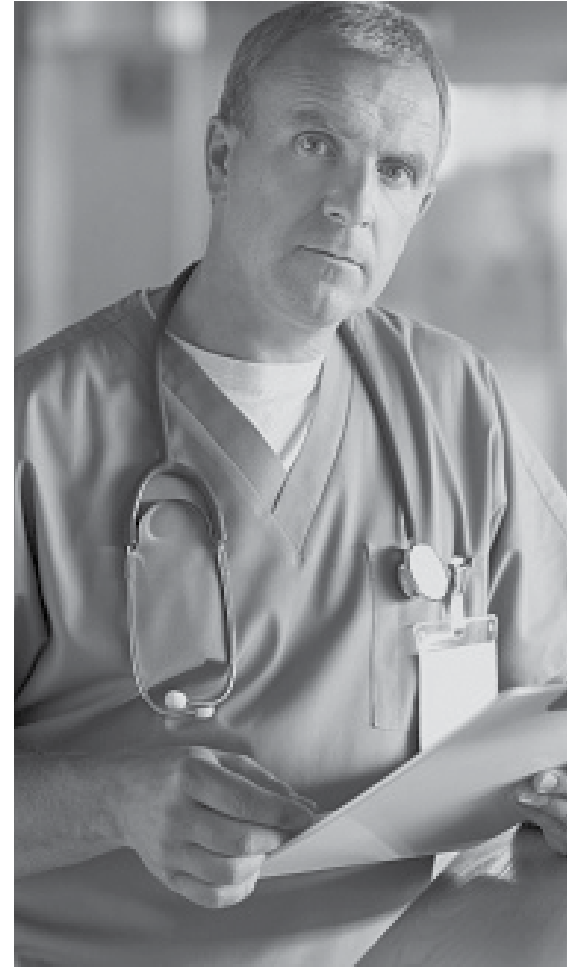
Phone: Ethics and Compliance hotline: **1-844-DHS-TIPS (1-844-347-8477)**

Online: **www.dhs.pa.gov**

Fax: **1-717-772-4655**, Attn: MA Provider Compliance Hotline

Mail: Bureau of Program Integrity
MA Provider Compliance Hotline
P.O. Box 2675
Harrisburg, PA 17105-2675

Mandatory fraud, waste, and abuse provider training is available online at **www.amerihealthcaritaspa.com** or **www.amerihealthcaritasnortheast.com** → **Providers** → **Resources** → **Fraud, waste, and abuse**.



Please contact AmeriHealth Caritas Pennsylvania's Provider Services department at **1-800-521-6007** or AmeriHealth Caritas Northeast's Provider Services department at **1-888-208-7370** with any demographic changes to your office information or changes, additions, or deletions to your provider rosters. Keeping us apprised of your office's correct physical location and provider rosters ensures our members have the best possible experience when trying to locate their medical providers. You may check your information in our systems by going to either **www.amerihealthcaritaspa.com** or **www.amerihealthcaritasnortheast.com** → **Providers** (top menu) → **Provider Directory** (left-hand menu) and searching for your information in our Provider Directory.

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